

## **FAQ (FREQUENTLY ASKED QUESTIONS) FOR INCOMING STUDENTS 2025/2026**

### LANGUAGE REQUIREMENTS

#### **1. What are the language requirements at the UAM Faculty of Psychology?**

Teaching at the School of Psychology is mostly in Spanish, with limited courses taught in English. For this reason it is recommended that mobility students have at least a B2 level of Spanish, and in any case they must ensure that their Spanish skills are sufficient to carry out their academic work in this language. It is not necessary to provide a certificate proving a certain level of Spanish.

#### **2. Can I take my exams in English?**

Since the official language of the Faculty is Spanish, most of the subjects are taught in this language. This implies that classes, assignments, materials and exams must be in Spanish. However, some professors may exceptionally allow students to submit assignments or take exams in English. This decision is entirely up to the professor, so they are not obligated to offer this accommodation to international students.

If you have difficulties following the classes in Spanish, we recommend that you contact the professor directly. You can request additional material in other languages and ask if there is the possibility of submitting assignments or taking exams in English.

### ACADEMIC ORGANIZATION

#### **3. What can I study at the Faculty of Psychology?**

The Faculty of Psychology of the UAM offers 1 Bachelor's Degree:

- Degree in Psychology (4 years). Morning and afternoon shifts

On our website you can find the [current academic offer](#) of the Degree, which will be updated in June for the academic year 25/26.

In addition, we have 7 Master's Degrees:

- Máster Universitario en Metodología de las Ciencias del Comportamiento y de la Salud (Methodology of Behavioral and Health Sciences)
- Máster Universitario en Intervención Psicosocial y Comunitaria (Psychosocial and Community Intervention)
- Máster Universitario en Técnicas de Investigación Sobre Procesos Psicológicos Básicos (Research Techniques on Basic Psychological Processes)
- Máster Universitario en Psicología de la Educación (Educational Psychology)
- Máster Universitario en Psicología General Sanitaria (General Health Psychology)
- Máster Universitario en Dirección de Recursos Humanos (Human Resources Management)

- Máster Universitario en Especialización en el Desarrollo Comunicativo y Lingüístico en la etapa de 0 a 6 años (Specialization in Communicative and Linguistic Development in the 0 to 6 years stage)

#### **4. What subjects are available for mobility students?**

Incoming mobility students can take every subject in Spanish from years 2 to 4 of the Bachelor's Degree in Psychology, and every subject in English regardless of the year they take place.

As for Master's Degree courses, incoming undergraduate students can choose a maximum of one Master's Degree course per semester, from any of them. Incoming Master's students may take up to one full semester of a Master's program.

The exception in both cases is the Master's Degree in General Health Psychology (Máster Universitario en Psicología General Sanitaria), which only accepts mobility students in the second semester.

The Master's courses are not guaranteed, and must be requested upon arrival at the UAM through an extraordinary procedure in which the student's profile, level of studies, etc. are considered. Also, you have to make sure that you meet the special requirements for each Master, that can be checked [in our website](#) (document "Master's Requirements").

The contents of the undergraduate and master's degree courses (Guías Docentes) can be consulted [in our website](#).

The announcement of the courses for the following academic year takes place around June of each year. There are not usually many changes from one year to the next, except for some elective courses, which are taught in alternate years.

#### **5. How many ECTS must I take?**

Mobility students must be enrolled in at least 6 ECTS (one course) at our Faculty, even if their stay is for research purposes. The maximum number of ECTS is usually 72 ECTS per year or 36 per semester. The recommended academic load is 60 ECTS for a full year and 30 for a semester.

#### **6. Can I take courses from other faculties?**

It is required for incoming mobility students from the Faculty of Psychology to take at least 51% of the ECTS in courses taught at this Faculty.

Upon your arrival at UAM you will be able to apply for courses from other faculties, we will provide you with an online form during the first week of classes to make your application. Admission to courses in other faculties depends on availability, so we cannot guarantee that you will get a place in all the subjects you apply for. In addition, some faculties have restrictions for students from other faculties, especially for courses in English.

**7. Where can I check my schedule?**

The timetable for the 25/26 academic year will be available [on our website](#) from June 2025.

**8. When do classes start and end?**

Our 25/26 academic calendar is available [here](#).

The Master's programs have their own academic and exam calendar. You can find specific information on the [website](#) of each Master's program.

**9. When do the exams take place?**

At UAM you have two opportunities to pass a course: ordinary exams and extraordinary exams. The ordinary exams are held in January for first semester courses and in May for second semester and annual courses.

The extraordinary exam is held in June for all courses.

**10. Is attendance compulsory?**

Attendance is compulsory for all subjects, so it is important that when choosing subjects you make sure that classes do not overlap. In addition, if for some justified reason you are going to join a course later or miss some classes, you should contact the professor to inform them and find a way to make up for your absence.

**11. Do you offer Spanish courses?**

The UAM Language Service ([Servicio de Idiomas](#)) offers Spanish courses for international students. It is a great opportunity to improve your language skills, make the most of the classes and fully live the experience in Spain.

The Spanish course will not be part of your Transcript of Records, as it is not considered a course. However, the Language Service will give you a diploma at the end of the course which is equivalent to 4 ECTS and can be presented at your home university.

For more information, please write to: [servicio.idiomas@uam.es](mailto:servicio.idiomas@uam.es)

**ADMINISTRATIVE ORGANIZATION****12. I have been selected at my home university to do a mobility at UAM. When will you contact me?**

An informative email will be sent to incoming students at the end of the nomination period. If you do not receive that email, please check the email address provided by your university, as this is our means of contact with nominated students.

If you need information before we contact you, we recommend that you consult our [website](#) and the documents found there. If you still have questions after consulting these documents, you can send us your specific questions to [ori.psicologia@uam.es](mailto:ori.psicologia@uam.es)

**13. What do I need to do to complete my Application?**

First of all, you must register as a user in our system through [this link](#), and then you will receive your username and password by e-mail (check your Spam folder). It is very important that you register with the passport or ID number that you want to appear on your Letter of Admission.

The next step is to complete the [application form](#) on the SIGMA platform.

The application deadline for mobility students is:

- May 1 to May 31 for first semester and full year mobility.
- From October 1 to October 31 for second semester mobility.

You will need to have the following information and documents at hand:

- Recent passport photo in .jpg format. This will be the only file you will need to include in your application form.
- The name of your home university
- The UAM faculty where you are going to study (select “Facultad de Psicología”)
- The area of your studies (Psychology)

#### **14. When will I receive my Letter of Admission?**

After you have completed your application, we will check that the information is correct and a few days later you will receive your Letter of Admission by e-mail.

#### **15. Who will sign my Learning Agreement?**

UAM has not yet implemented the OLA (Online Learning Agreement), so your Learning Agreement must be signed manually. This means that you will have to send to [ori.psicologia@uam.es](mailto:ori.psicologia@uam.es) your Learning Agreement in pdf format with your signature and that of your home university.

We will send the document to your mobility coordinator at our Faculty for signature.

You must send it before June 30 (first semester and full year) or before November 30 (second semester).

#### **16. ¿Who is the “Person in charge at the host institution”?**

Once you have been admitted to our Faculty, we will assign you a mobility coordinator depending on your home university. In our website you will find the [list of coordinators](#) according to your home university, and their contact email.

The telephone number is +34 91 497 5090 for all of them.

#### **17. Where can I get my Certificate of Arrival?**

Once you arrive at UAM, you can download your Certificate of Arrival signed by the responsible service (SERIM). If you have any doubts about this, you can find their address and contact information through [this link](#).

#### **18. When will I be enrolled at UAM?**

At the beginning of July (first semester and full year mobility) or at the end of November (second semester mobility) we will send you an email with the link to the self-enrollment

platform and the necessary instructions to enroll in the Faculty of Psychology. The platform will only be active for a certain period of time, so it is very important that you register on time.

The available places may vary in each group and in each subject, and will be distributed in order of application (first-come first-served). Once a group is full, it will not be possible to accept more students. To avoid running out of available courses, please look for alternatives in case the courses you plan to take are full.

If the courses enrolled do not match the first version of your Learning Agreement, you will have to send us a new version signed by your home university.

### **19. What happens if I do not enroll on time?**

If a student does not complete the online self-enrollment on time, they will only be able to choose the subjects in which there are vacancies once they arrive at UAM. This may lead to changes in their Learning Agreement.

### **20. How do I apply for Master's courses?**

If you wish to study Master's courses at the UAM, you must send the following documentation to [ori.psicologia@uam.es](mailto:ori.psicologia@uam.es)

- List of courses you are interested in, in order of preference
- Master's degree to which they belong
- CV
- Academic certificate from your home university
- Cover Letter
- Proof of Spanish B2.

The requests will be transferred to the coordination of each Master, which will decide on each case, so it is not possible to ensure that students will be accepted in the requested Master subjects.

Remember to check the timetable and calendar of each Master's program, as they may have different dates than the Bachelor's program. Also, you have to make sure that you meet the special requirements for each Master, that can be checked [in our website](#) (document "Master's Requirements").

### **21. Can I modify the courses in which I am enrolled?**

At the beginning of each semester there is a period for students to change courses. We will inform you of the dates before your arrival at UAM. Outside these periods it will only be possible to eliminate subjects, as long as it is done before the final exam of the subject.

### **22. I would like to extend my stay at UAM, how can I do it?**

First semester students who wish to extend their stay to a full year need approval from their home university. They will have to send the Extension of Stay Form [available on our website](#), duly completed and signed by themselves and their home university, before November 15, 2025.

It is not possible to extend the stay beyond the end of the academic year (June 30, 2026).

**23. I would like to return back home before the end of my stay, what should I do?**

If due to personal circumstances you wish to end your stay and return to your home university, all you have to do is communicate it to us by email to [ori.psicologia@uam.es](mailto:ori.psicologia@uam.es), with a copy to your home university. Before making this decision, we recommend that you contact us so that we can recommend the best way to ensure the maximum academic profit adapted to your personal circumstances.

**24. I have finished my stay at UAM and I have already taken my exams, when will I receive my Transcript of Records?**

At the end of your stay, we will send your Transcript of Records both to you and to your home university.

Please note that your Transcript of Records can only be issued after the closing date of the exam session in which you have taken the course (February 4, 2026 for the first semester, June 4, 2026 for the second semester, July 1, 2026 for the extraordinary exam session).

**25. I have taken an extraordinary exam in a subject, when will I receive my updated Transcript of Records?**

Although some make-up exams may be held earlier, the official date of the extraordinary exam is the month of June. For this reason, a new Transcript of Records can only be obtained after the closing date of the extraordinary exams, that is, July 1, 2026.

IT SERVICES

**26. How can I access my student e-mail account?**

You can activate your institutional e-mail account [XX.XXX@estudiante.uam.es](mailto:XX.XXX@estudiante.uam.es) following the instructions at <http://www.uam.es/id>.

If you have problems with your e-mail account, you can contact our technical service at [cau@uam.es](mailto:cau@uam.es)

**27. What is Moodle?**

UAM uses Moodle as an online teaching platform. There you can find materials for your courses, assignments and communications from professors. You will need to log in at <https://moodle.uam.es/> with your username (email UAM [xxx.xxx@estudiante.uam.es](mailto:xxx.xxx@estudiante.uam.es)).

If you need help with Moodle, you can write to [docencia.red@uam.es](mailto:docencia.red@uam.es)

**28. How can I connect to the UAM Wi-Fi?**

Once you have activated your UAM email account, you will be able to use the UAM Wi-Fi. If you have problems activating your account, you can contact our technical service at [cau@uam.es](mailto:cau@uam.es)

## DAILY LIFE AT UAM

### **29. How can I find accommodation in Madrid?**

You can check different options on the SERIM [website](#), the UAM Central ORI.

### **30. ESN UAM**

The ESN ([Erasmus Student Network](#)) is an association of student volunteers who welcome international students, and put them in contact with local students and other international students. If you want to join the association, you can consult [their website](#)

### **31. Public transport**

Madrid's transport network is one of the best in the world and most citizens use it daily.

Quickest way to reach our campus is using public transportation:

Renfe Cercanías (Train):

- C4A and C4B lines connect Cantoblanco Campus and Madrid city center, aswell as other nearby cities (San Sebastián de los Reyes, Alcobendas, Tres Cantos...)

Buses:

- Line 714: Plaza de Castilla - Campus de Cantoblanco
- Line 827: Canillejas - Alcobendas - UAM - Tres Cantos
- Line 827A: San Sebastián de los Reyes - Alcobendas – UAM
- Line 828: Recintos feriales - Juan Carlos I - Alcobendas – UAM

You can check [www.crtm.es](http://www.crtm.es) for more information about monthly pass Abono Transportes.

### **32. Buddy programme**

We have a Buddy programme for Exchange Students. Please visit [this website](#) for more information.