

FAQ (FREQUENTLY ASKED QUESTIONS) FOR INCOMING STUDENTS 2026/2027

LANGUAGE REQUIREMENTS

1. What are the language requirements at the UAM Faculty of Psychology?

Instruction at the Faculty of Psychology is primarily in Spanish, with a limited number of courses offered in English. For this reason, it is recommended that exchange students have at least a B1 level of Spanish, and in any case, they must ensure that their Spanish proficiency is sufficient to carry out their academic work in this language. It is not necessary to provide a certificate proving a specific level of Spanish.

Courses taught in English, however, require a B2-level English certificate, which must be submitted at the beginning of the academic year.

2. Can I take my exams in English?

Since the official language of the Faculty is Spanish, most courses are taught in this language. This means that classes, assignments, materials, and exams must be conducted in Spanish.

However, some professors may, on an exceptional basis, allow students to submit assignments or take exams in English. This decision rests solely with each professor, so they are not obligated to offer this accommodation to international students.

If you have difficulty following the classes in Spanish, we recommend that you contact the professor directly. You can ask them for additional materials in other languages and inquire whether it is possible to submit assignments or take exams in English.

ACADEMIC ORGANIZATION

3. What can I study at the Faculty of Psychology?

The Faculty of Psychology of the UAM offers 1 Bachelor's Degree:

- Degree in Psychology (4 years). Morning and afternoon shifts

At IRO's website for incoming students you can find the [current academic offer](#) of the Bachelor's Degree in Psychology for the academic year 25/26. The academic offer 26/27 will be available on the same website by June,

In addition, we have 7 Master's Degrees:

- Máster Universitario en Metodología de las Ciencias del Comportamiento y de la Salud (Methodology of Behavioral and Health Sciences)
- Máster Universitario en Intervención Psicosocial y Comunitaria (Psychosocial and Community Intervention)

- Máster Universitario en Técnicas de Investigación Sobre Procesos Psicológicos Básicos (Research Techniques on Basic Psychological Processes)
- Máster Universitario en Psicología de la Educación (Educational Psychology)
- Máster Universitario en Psicología General Sanitaria (General Health Psychology)
- Máster Universitario en Dirección de Recursos Humanos (Human Resources Management)
- Máster Universitario en Especialización en el Desarrollo Comunicativo y Lingüístico en la etapa de 0 a 6 años (Specialization in Communicative and Linguistic Development in the 0 to 6 years stage)

4. What subjects are available for incoming mobility students?

Incoming mobility students can take every subject in Spanish from years 2 to 4 of the Bachelor's Degree in Psychology, and every subject in English regardless of the year they take place.

As for Master's Degree courses, incoming undergraduate students can choose a maximum of one Master's Degree course per semester, from any of them. Incoming Master's students may take up to one full semester of a Master's program.

The exception in both cases is the Master's Degree in General Health Psychology (Máster Universitario en Psicología General Sanitaria), which only accepts mobility students in the second semester.

The Master's courses are not guaranteed, and must be requested to the IRO through an extraordinary procedure in which the student's profile, level of studies, etc. are considered. Also, you have to make sure that you meet the special requirements for each Master, that can be checked [in our website for incoming students](#) (document “Master’s Requirements”).

The contents of the undergraduate and master's degree courses (Guías Docentes) can be consulted [at the Faculty's website](#).

The announcement of the courses for the following academic year takes place around June of each year. There are not usually many changes from one year to the next, except for some elective courses, which are taught in alternate years.

5. How is the academic year organized?

The academic year at the UAM is divided into two semesters: the first semester (September–January) and the second semester (January–June). Incoming mobility students may enroll for the first semester, the second semester, or the full academic year.

6. How many ECTS must I take?

Mobility students must be enrolled in at least 6 ECTS (one course) at our Faculty, even if their stay is for research purposes. The maximum number of ECTS is usually 72 ECTS per year or 36 per semester. The recommended academic load is 60 ECTS for a full year and 30 for a semester.

7. Can I take courses from other faculties?

It is required for incoming mobility students from the Faculty of Psychology to take at least 50% of the ECTS in courses taught at this Faculty.

Upon your arrival at UAM you will be able to apply for courses from other faculties, we will provide you with an online form during the first week of classes to make your application.

Admission to courses in other faculties depends on availability, so we cannot guarantee that you will get a place in all the subjects you apply for. In addition, some faculties have restrictions for students from other faculties, especially for courses in English.

8. Where can I check my schedule?

The timetable for the 2026–2027 academic year will be available on [the Faculty's website](#) from June 2026.

We also have a [tutorial on how to check your schedule](#) on the website for incoming students.

9. When do classes start and end?

Our 26/27 academic calendar is available [at UAM website](#).

The Master's programs have their own academic and exam calendar. You can find specific information on the [website](#) of each Master's program.

10. When do the exams take place?

At UAM you have two opportunities to pass a course: ordinary exams and extraordinary exams. The ordinary exams are held in January for first semester courses and in May for second semester courses.

The extraordinary exam period is held in June for all courses.

11. Is attendance compulsory?

Attendance is compulsory for all subjects, so it is important that when choosing subjects you make sure that classes do not overlap. In addition, if for some justified reason you are going to join a course later or miss some classes, you should contact the professor to inform them and find a way to make up for your absence.

12. Do you offer Spanish courses?

The UAM Language Service ([Servicio de Idiomas](#)) offers Spanish courses for international students. It is a great opportunity to improve your language skills, make the most of the classes and fully live the experience in Spain.

The Spanish course will not be part of your Transcript of Records, as it is not considered a course. However, the Language Service will give you a diploma at the end of the course which is equivalent to 4 ECTS and can be presented at your home university.

For more information, please write to: servicio.idiomas@uam.es

ADMINISTRATIVE ORGANIZATION

13. I have been selected at my home university to do a mobility at UAM. When will you contact me?

An informative email will be sent to incoming students at the end of the nomination period (mid or late April). If you do not receive that email, please check the email address provided by your university, as this is our means of contact with nominated students.

If you need information before we contact you, we recommend that you consult our [website for incoming students](#) and the documents found there. If you still have questions after consulting these documents, you can send us your specific questions to ori.psicologia@uam.es

14. What do I need to do to complete my Application?

First of all, you must register as a user in our system through [this link](#), and then you will receive your username and password by e-mail (check your Spam folder). It is very important that you register with the passport or ID number that you want to appear on your Letter of Admission.

The next step is to complete the [application form](#) on the SIGMA platform.

The application deadline for mobility students is:

- May 1 to May 31 for first semester and full year mobility.
- From October 1 to October 31 for second semester mobility.

You will need to have the following information and documents at hand:

- Recent passport photo in .jpg format. This will be the only file you will need to include in your application form.
- The name of your home university
- The UAM faculty where you are going to study (select “Facultad de Psicología”)
- The area of your studies (Psychology)

15. When will I receive my Letter of Admission?

After you have completed your application, we will check that the information is correct and a few days later you will receive your Letter of Admission by e-mail.

16. Who will sign my Learning Agreement?

After completing online self-enrollment (June 23 and 24, 2026, for the first semester and full academic year; late November for the second semester), you will need to send us your Learning Agreement listing the courses you have enrolled in at UAM and their equivalency at your home university.

UAM has not yet implemented the OLA (Online Learning Agreement), so your Learning Agreement must be signed manually. This means you will need to send your Learning Agreement in PDF format, signed by you and your home university, to ori.psicologia@uam.es.

We will send the document to your mobility coordinator at our Faculty for signature.

You must send it before July 31st (first semester and full year mobilities) or before December 31st (second semester mobilities).

17. ¿Who is the “Person in charge at the host institution”?

Once you have been admitted to our Faculty, we will assign you a mobility coordinator depending on your home university. In our website you will find the [list of coordinators at IRO website](#) (at the end of the page, section “COORDIADORES/AS”) according to your home university, and their contact email. If you can’t find your university, let us know. The telephone number is +34 91 497 5090 for all of them.

18. Where can I get my Certificate of Arrival?

Once you arrive at UAM, you can download your Certificate of Arrival signed by the responsible service (SERIM). If you have any doubts about this, you must contact erasmus@uam.es (Erasmus programme) or serim.movilidad (Non-european mobility).

19. When will I be enrolled at UAM?

On June 23rd and 24th (first-semester and full-year mobilities) and on a date to be determined in late November (second-semester mobilities), you will need to complete your online self-enrollment (“automatricula”) for undergraduate courses at the Faculty of Psychology.

We will send you an email with the link to the self-enrollment platform and the necessary instructions to enroll in the Faculty of Psychology. The platform will only be active for the allocated period of time, so it is very important that you register on time.

The available places may vary in each group and in each subject, and will be distributed in order of application (first-come first-served). Once a group is full, it will not be possible to accept more students. To avoid running out of available courses, please look for alternatives in case the courses you plan to take are full.

Once you have completed the enrollment, you will need to send us your Learning Agreement, signed by you and your home university, including the courses you have registered for.

20. What happens if I do not enroll on time?

If a student does not complete the online self-enrollment on time, they will only be able to choose courses that still have available spots. They will need to contact us so we can manually process their enrollment as soon as possible.

21. How do I apply for Master's courses?

If you wish to study Master's courses at the UAM, you must send the following documentation to ori.psicologia@uam.es

- List of courses you are interested in, in order of preference
- Master's degree to which they belong
- CV
- Academic certificate from your home university

- Cover Letter
- Proof of Spanish B2/C1 (depending on the Master's).

The requests will be transferred to the coordination of each Master, which will decide on each case, so it is not possible to ensure that students will be accepted in the requested Master subjects.

Remember to check the timetable and calendar of each Master's program, as they may have different dates than the Bachelor's program.

22. Can I modify the courses in which I am enrolled?

At the beginning of each semester there is a period for students to change courses. We will inform you of the dates before your arrival at UAM. Outside these periods it will only be possible to eliminate subjects, as long as it is done before the final exam of the subject.

23. I would like to extend my stay at UAM, how can I do it?

First semester students who wish to extend their stay to a full year need approval from their home university. They will have to send the Extension of Stay Form [available on our website for incoming students](#) (downloads section), duly completed and signed by themselves and their home university, before November 15, 2026.

It is not possible to extend the stay beyond the end of the academic year (June 30, 2027).

24. I would like to return back home before the end of my stay, what should I do?

If due to personal circumstances you wish to end your stay and return to your home university, all you have to do is communicate it to us by email to ori.psicologia@uam.es, with a copy to your home university.

25. I have finished my stay at UAM and I have already taken my exams, when will I receive my Transcript of Records?

At the end of your stay, we will send your Transcript of Records both to you and to your home university.

Please note that your Transcript of Records can only be issued after the closing date of the exam session in which you have taken the course (February 2027 for the first semester, June 2027 for the second semester, July 2027 for the extraordinary exam session).

26. I have taken an extraordinary exam in a subject, when will I receive my updated Transcript of Records?

Although some make-up exams may be held earlier, the official date of the extraordinary exam is the month of June. For this reason, a new Transcript of Records can only be obtained after the closing date of the extraordinary exams, that is, July 2027.

IT SERVICES

27. How can I access my student e-mail account?

You can activate your institutional e-mail account XX.XXX@estudiante.uam.es following the instructions at <http://www.uam.es/id>.

If you have problems with your e-mail account, you can contact our technical service at cau@uam.es

28. What is Moodle?

UAM uses Moodle as an online teaching platform. There you can find materials for your courses, assignments and communications from professors. You will need to log in at <https://moodle.uam.es/> with your username (email UAM xxx.xxx@estudiante.uam.es).

If you need help with Moodle, you can write to docencia.red@uam.es

29. How can I connect to the UAM Wi-Fi?

Once you have activated your UAM email account, you will be able to use the UAM Wi-Fi. If you have problems activating your account, you can contact our technical service at cau@uam.es

DAILY LIFE AT UAM

30. How can I find accommodation in Madrid?

You can check different options on the SERIM [website](#), the UAM Central ORI.

31. ESN UAM

The ESN ([Erasmus Student Network](#)) is an association of student volunteers who welcome international students, and put them in contact with local students and other international students. If you want to join the association, you can consult [their website](#)

32. Public transport

Madrid's transport network is one of the best in the world and most citizens use it daily.

Quickest way to reach our campus is using public transportation:

Renfe Cercanías (Train):

- C4A and C4B lines connect Cantoblanco Campus and Madrid city center, as well as other nearby cities (San Sebastián de los Reyes, Alcobendas, Tres Cantos...)

Buses:

- Line 714: Plaza de Castilla - Campus de Cantoblanco
- Line 827: Canillejas - Alcobendas - UAM - Tres Cantos
- Line 827A: San Sebastián de los Reyes - Alcobendas – UAM
- Line 828: Recintos feriales - Juan Carlos I - Alcobendas – UAM

You can check www.crtm.es for more information about monthly pass Abono Transportes.

33. Buddy programme

We have a Buddy programme for Exchange Students. Please visit [this website](#) for more information.